

Motoreasy Premium Servicing, MOT Test and Safety Checks

Each manufacturer has developed its own schedule for particular service mileages. **motoreasy** has created a Premium Service that accommodates the vast majority of these major servicing requirements and retains the validity of the **motoreasy** Mechanical Breakdown Insurance (warranty). The **motoreasy** Premium Service must be undertaken within a maximum of 12 months or 12,000 miles if earlier, of any previous service at one of over 1,000 approved **motoreasy** service centres (unless otherwise pre-agreed). Certain **motoreasy** Service Centres may exceed the stated service content at their discretion and cost. However, where ad-hoc service

items need replacement at a particular service interval or additional work is necessary, this will normally be at extra cost to the member and must be authorised by the member before proceeding. For example the replacement of timing/cam belts at the vehicle manufacturer's recommended interval, the replacement of frictional / wearing parts, e.g. brake pads, discs, tyres, clutch plates, batteries, exhausts, etc., air-conditioning top-up and refill, and full replacement of fluids. Your **motoreasy** Service Centre will be pleased to quote very competitive parts and labour rates for such activities.

"I'm renewing soon. I couldn't be happier with it. I gave up one of the major breakdown providers when I joined **motoreasy** because they couldn't offer me anything like this. I hope you're a member...everyone should be. You never know what's around the corner, and knowing that your car will be taken care of if there's a problem takes the worry off your shoulders. I pay monthly because you don't even notice it going out of the bank. I thoroughly recommend it. I gave someone the information about it only this week. I think it's splendid."

Mr Veryard, Cranbrook, Kent

If your vehicle has exceeded the age or mileage recommended by the manufacturer for the replacement of the timing/cam belt prior to joining, or if there is insufficient evidence of its previous scheduled replacement, then you are advised to arrange to have it replaced immediately at your expense. Failure to do so will invalidate any warranty claim under the Mechanical Breakdown Insurance (warranty) or MOT Test Repair Insurance that results from timing/cam belt failure. To protect these insurances further, you are also responsible for ensuring the future replacement of the timing/cam belt at the recommended interval. Your **motoreasy** Service Centre will be pleased to advise on this matter.

If your vehicle has not previously been serviced in accordance with the manufacturer's recommendation at the time of joining then no warranty claims will be accepted under the Mechanical Breakdown Insurance (warranty) or MOT Test Repair Insurance cover. Members with such vehicles are advised to arrange a Premium Service at the earliest opportunity to validate cover thereafter.

What is checked / replaced / topped-up and reported on at the motoreasy Premium Service annually or every 12,000 miles if earlier:

- 1 Service centre calls the Authorisation Centre for authorisation.
- 2 Fit a full set of protective covers.
- 3 Check vehicle for damage to bodywork, lamps, trims, etc.
- 4 Road Test before service (assuming roadworthy) for diagnosis.
- 5 Check Horn operation.
- 6 Check Lights: Side, Reverse, Fog, Brake, Tail, Indicators, Head, Repeaters, Reflectors, Number Plate.
- 7 Check Front and Rear Seatbelts for condition and operation.
- 8 Check Front & Rear Windscreen Wiper Operation and condition.
- 9 Check Windscreen condition and clean.
- 10 Check condition of all Mirrors.
- 11 Check Number Plate condition.
- 12 Check Screen Washer aim.
- 13 Check Engine and Gearbox Oil.
- 14 Check Auxiliary Drive Belts.
- 15 Check Fuel Filter and replace as per manufacturers' recommendation.
- 16 Check Battery Terminals and Electrolyte Levels - where required.
- 17 Check Manual Choke Operation where appropriate.
- 18 Check Cooling System and Antifreeze Protection Level.
- 19 Check Steering and Suspension Components.
- 20 Check Wheel Bearings for excessive play.
- 21 Check and Measure Front Brake Components for condition, operation and leakage.
- 22 Check and Measure Rear Brake Components for condition, operation and leakage.
- 23 Check all visible Brake Pipes and Hoses.
- 24 Check Exhaust for leaks, corrosion and broken mountings, etc.
- 25 Check and adjust Hand Brake operation.
- 26 Remove and renew Oil Filter.
- 27 Check Gearbox and Axle Oils.
- 28 Renew Engine Oil.
- 29 Renew Spark Plugs as per manufacturer's recommendation.
- 30 Drain Water Tap – diesel only.
- 31 Check when Cam/Timing Belt was last changed. It must be replaced at extra charge at the appropriate age or mileage to validate the warranty.
- 32 Check PAS Fluid.
- 33 Check Brake Fluid.
- 34 Check Clutch Fluid and Check Cable.
- 35 Check Windscreen Washer Bottle(s) fluid level(s).
- 36 Check Battery where required and lubricate terminals.
- 37 Check and Replace Air Filter as necessary.
- 38 Check and replace Cabin Filter as necessary.
- 39 Grease all Greasing Points where applicable.
- 40 Grease Bonnet Catch and check Bonnet security.
- 41 Lubricate accessible Door / Bonnet Hinges.
- 42 Check Exhaust emissions.
- 43 Torque Tighten Wheel Nuts / Studs.
- 44 Check Brake Operation and Efficiency.
- 45 Check Clutch operation.
- 46 Check Steering.
- 47 Check for fluid leaks.
- 48 Dispose of replaced fluids, etc.
- 49 Remove protective covers.
- 50 Complete and stamp Service Record Book.
- 51 Invoice member prior to approved additional work.
- 52 Invoice Authorisation Centre for authorised work and forward copy invoice of any additional work undertaken for the member.

The above represents the **motoreasy** Premium Service. Check means check and adjust and/or top-up as required, or report any work that carries an additional member charge to the member and the Authorisation Centre.

MOT Test and Safety Checks supplied by the contracted motoreasy Service Centre network of over 1000 garages nationally.

motoreasy membership also includes your car's MOT Test and any retest within 14 days. We will remind you of any forthcoming MOT.

You can book your car in up to a month ahead of its due date and have the certificate forward dated to the due date if it passes.

motoreasy Service Centres are pleased to offer optional safety checks. So, if you are ever concerned about the condition of your car, call and arrange to have it checked by experts.